



Your Health Savings Account is Moving

The administration of your Health Savings Account (HSA) with Amedisys is transitioning to a new and enhanced system administered by ConnectYourCare (CYC) for the 2019 plan year. Your new account will be easy to use and loaded with benefits. Below are important highlights about the transition.

Health Savings Account (HSA) Benefits

Health Savings Accounts (HSAs) allow you to use pre-tax money for your family's health care needs today, while saving and building a nest egg for future health care needs. These accounts offer triple tax savings, are owned by you, and never expire.

Transition Information

If you currently have an HSA with Acclaris (Highmark BCBS) and enrolled in a 2019 HSA medical plan, you were offered the option during Open Enrollment to have your current HSA funds automatically transferred into your new CYC account. If you elected this option, your funds will be transferred to your CYC account beginning in late January. See the **Important HSA Transition Dates** section of this document.

If you did not choose to transfer your funds during Open Enrollment, you still have time. Use your work email account to send your full name and employee ID number to askhrpeopleteam@amedisys.com with your consent and request to transfer your HSA balance to CYC. Amedisys and CYC will take care of the rest! You must provide your consent no later than January 15, 2019.

You may choose not to transfer your Acclaris HSA funds to CYC, but it is much simpler if you merge your accounts. Additionally, if you choose not to transfer funds and to keep your Acclaris account, you will incur a monthly administrative fee from Acclaris, starting in February 2019.

CYC Account Benefits

- Easy-to-use member website and mobile app
- Simple claims process with quick payments
- Tax-advantaged accounts that deliver real savings to you and your family
- 24 Hour Customer Service ensures you have the help you need, any time of the day or night

See more information on the other side.

Important HSA Transition Dates

Below are a few important reminders about the transition to CYC.

- The last HSA deposit made to Acclaris will end with the December 28, 2018 paycheck date.
- The last day to submit existing claims to Acclaris is **January 23, 2019**.
- Between **January 23 – February 6, 2019**, Acclaris will complete claims processing and transfer your balance to CYC. While the funds are transferring, you will not have access to these funds.
- Beginning **January 1, 2019**, you may begin submitting new HSA claims to CYC. See HSA Payment Card and New Claims Process below for more information.
- The first HSA deposit made to CYC will begin with the January 4, 2019 paycheck date.
- The first quarterly Amedisys contribution to your HSA is expected to post to CYC by January 31, 2019.

Online Account and Mobile App

Beginning January 1, 2019, you will have access to your account through the member website and through the myCYC mobile app. Register as a new user, then log in to:

- View account balances, claims history, card transactions, FAQs, eligible items and important account alerts.
- Enter new claims.
- Set up Direct Deposit to receive reimbursements quickly.
- Register under Mobile Alerts to use the text messaging feature.

HSA Payment Card

- You will receive a payment card for accessing your HSA funds mailed to your home address in late December. Please pay special attention to your mail!
- Payment cards will be activated on January 1, 2019. Please review the information included with your cards.
- When you use your payment card to pay for eligible expenses, there is no need to file a claim online. Card charges automatically appear in your online account, but be sure to keep your itemized receipts in case they are needed for tax purposes.

New Claims Process

For all HSA claims not paid using your payment card, follow these easy steps to enter a claim:

- Log into your account online or the mobile app, myCYC.
- Click to add a payment request, and follow the easy steps on the screen to enter information about your claim.

Resource Center



Informational Website

Your "home base" for account information, connectyourcare.com/amedisys



Member Website

Once your account is active, you can quickly and easily view your account balance, enter claims, view helpful tools and more. Log into your account from the Amedisys site, connectyourcare.com/amedisys.



Mobile App

Download our mobile app from your app store for account information on the go. Use the same username and password for mobile and member website.



Ready to Optimize Your HSA?

If you have never chosen to grow your HSA by investing in mutual funds, now is the time to try it! See how much your account can grow by trying the HSA Growth Estimator at connectyourcare.com/amedisys.



Questions?

For questions about your enrollment or payroll deductions, contact Amedisys Benefit Center at 888-528-7066.

For questions about your new HSA, contact CYC at 833-881-8154. We're available to help you 24 hours a day, seven days a week.