

Immediate Action Required

Dear <FIRST NAME>,

Wells Fargo has sold their Health Savings Account business and will no longer administer HSAs for active Allina Health employees, starting in November. As an account holder enrolled in an eligible high-deductible health plan, your HSA requires action to transition to ConnectYourCare, our new HSA administrator.



As part of this transition, you must take action Oct. 10-21 to provide your consent to transfer your HSA and avoid paying fees charged by Wells Fargo.

Your HSA checklist: Take action Oct. 10-21

Follow these five simple steps **by midnight on Friday, Oct. 21**, to make your transition to ConnectYourCare as smooth as possible:

- Step 1** Log in to *MyAllina* from the AKN.
- Step 2** Select “Provide Your HSA Consent” from the list of Popular Topics.
- Step 3** Select “Acknowledge Now.”
- Step 4** Click the “I Consent” check box.
- Step 5** Review and click “Submit” to verify your consent.

Frequently Asked Questions

Here are a few answers to your immediate questions about the consent to transfer process. Please visit the Be Fit AKN page for a more detailed list of FAQs about your HSA and the vendor transition.

1) What will happen after I provide my consent in *MyAllina*?

Early November	Watch your mail at home for a welcome letter from ConnectYourCare, including your new HSA payment card.
Monday, Nov. 7	Final day to access your HSA through Wells Fargo.
Nov. 8-21	HSA transfer period. <i>See FAQ #4 and #5 for details.</i>
Tuesday, Nov. 22	First day to access your transferred HSA funds through ConnectYourCare.

2) What if I *don't* provide consent?

If you provide your consent by Oct. 21, Allina Health will cover all fees to transition your HSA to ConnectYourCare, as well as the monthly administrative fees for maintaining your account while you are an active employee and enrolled in an eligible high deductible plan.

If you do not provide consent by Oct. 21, Allina Health will not transfer your account, and you will be responsible for paying all fees charged by Wells Fargo to maintain, close or roll over your account. Visit the Be Fit AKN page for full details.

3) **Why is our HSA administrator changing to ConnectYourCare?**

Wells Fargo sold their HSA business earlier this year and will no longer administer accounts. As a result, you will receive a “Change in Terms” letter from Wells Fargo in the mail in late October. ConnectYourCare has been selected as our new HSA administrator because they offer many advanced HSA features with the most conveniences and benefits for you. Your HSA will still offer the same tax-savings benefits.

4) **What happens during the HSA transfer period?**

Your Wells Fargo HSA balance will be transferred to your new ConnectYourCare HSA during a transfer period of 10 business days, Nov. 8-21. All funds are “frozen” during this time; however, you may withdraw funds through Wells Fargo until Monday, Nov. 7, and/or continue to submit requests for reimbursement at any time (see #5, below). During the transfer period, any investments you have with Wells Fargo are liquidated (tax-free) and transferred as part of your HSA balance. Starting Tuesday, Nov. 22, your transferred funds will be available in your new ConnectYourCare account and on your HSA payment card.



5) **Which vendor should I submit reimbursement requests to during the transition?**

Wells Fargo will administer your HSA and requests for reimbursement through Oct. 31. Starting Nov. 1, all requests should be submitted to ConnectYourCare.

6) **Where can I find more information?**

A full list of questions and answers about the vendor transition and your new HSA with ConnectYourCare is available on the Be Fit AKN page.

7) **Who should I contact if I need to talk to someone about my account?**

For additional assistance through Oct. 31, contact Wells Fargo, 7 a.m. to 8 p.m., at 1-866-884-7374. Starting Nov. 1, please contact ConnectYourCare, available 24/7, at 1-844-400-5723.

Visit the Be Fit AKN page to learn more.