



## Flexible Spending Account (FSA) Solutions

Our feature-rich, user-friendly FSA delivers delighted employees and substantial tax savings.

An FSA from ConnectYourCare is essential to building a comprehensive benefits package your employees will love and you will value. Your employees will love this solution because it is simple, convenient, and loaded with benefits.

Our FSA solution includes a payment card to access funds, an online portal for account management, mobile account access, speedy and accurate claims processing, superior customer service, and valuable health education and decision support tools help employees make more informed choices.

### We offer multiple FSA options.

- ✓ General FSA, covers IRS-approved expenses
- ✓ Limited Purpose FSA, covers vision and dental expenses only and is usually paired with a Health Savings Account (HSA)
- ✓ Dependent Care Assistance Program, covers employees' dependent care expenses while they work

With ConnectYourCare's smartCDH™, you can even pair an FSA with an HRA or an HSA for additional account flexibility—all on one centralized platform.

### Employer Advantages

In addition to benefiting from a superior operating platform, online reporting tools, and account flexibility, you will also have the assurance of knowing that ConnectYourCare's services do not end with account administration.

We also partner with employers to manage the entire health care account experience. It's part of our pledge to you.

# Account Features and Benefits

## Improves Claim Experience

Automated, proprietary, optimized technology.

Our FSA solution is enhanced even greater with the exclusive ConnectYourCare technology, ClaimsAlly.

- ✓ Automated, hands-free, and seamless transactions feeds, and online bill pay options
- ✓ Optimized health plan claims feed and participant payment card swipe process
- ✓ Drastically increased auto-substantiation rates
- ✓ Reduced documentation letters

## Simplifies Reimbursement

Flexible Spending Accounts have never been easier to use.

- ✓ Easy reimbursement processes with payment cards, streamlined claims feeds, and online bill pay options
- ✓ Fast access to funds with one-day reimbursement turnaround
- ✓ Simple uploading for claim documentation
- ✓ Enhanced employer dashboards and health education tools
- ✓ Payment (debit) card with multi account capabilities
- ✓ Customer Service 24 X 7, 365

## On-the-Go Mobile Application & Text Alerts

Our secure mobile technology ensures anywhere, anytime access and seamless service.

- ✓ View account balances and transaction history
- ✓ Review claim details and submit a new claim
- ✓ Pay providers directly with mobile bill pay and Click-to-Pay
- ✓ Upload photo of claim documentation
- ✓ View FAQs and eligible expenses
- ✓ Receive account alert push notifications
- ✓ Tap to call Customer Service
- ✓ Send text requests for account balance, claim and contribution information

## Our Mobile Tools Provide a Superior FSA Experience

FSA participants love the convenience of our mobile technology - account balances at their fingertips, the ability to submit receipts before they are lost, and expert support that is just a tap away.

Additionally, our account alerts immediately notify participants when a payment card purchase requires additional documentation, bringing proactive support to the next level.

## Trusted Partnership

We remove your administrative burden and deliver increased cost savings.

- Expert, dedicated support from a team of professionals dedicated to clients' strategic and day-to-day needs
- Complete account transparency through detailed online reporting tools
- Proven implementation methodology and specialists speed the implementation timeline, accommodate customizations, and earn 100% satisfaction rates
- Communication kits ease implementation, boost enrollment, and increase employee satisfaction rates
- Programs that drive higher employee benefits satisfaction rates and increased tax savings

*"I used ConnectYourCare's online account to file claims for my Flexible Spending Account and your system is amazing! Shortly after submitting receipts, I was able to see the imaged receipts attached to the claim online. Wow, great stuff and a very user-friendly system!"*

## Mike, FSA Participant

